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AFTECH Unit of Fiserv Adds Strohl PLANet to Disaster Recovery Portfolio

Malvern, Pa. December 5 – AFTECH, a technology provider to credit unions nationwide and a unit of Fiserv, Inc. (Nasdaq: FISV), has added the Strohl Systems' PLANet Internet-based business continuity planning tool to its disaster recovery services. PLANet software provides credit unions with easy-to-update, expertly developed best practice response scripts that outline steps necessary to resume operations following a disaster.

“The recent events along the Gulf Coast made it obvious that a credit union can never over-prepare to cope with disaster,” said AFTECH president Joe Antellocy. “With PLANet, it takes less time to build a business continuity plan, and that, in turn, saves money.”

On average, it takes three employees three months to design a continuity plan from start to finish, according to Strohl officials. By utilizing PLANet, the typical plan building phase involves just one employee and takes one month.

“For institutions using PLANet, the cost in man hours, based on a salary of \$50,000 per employee, results in immediate savings of \$33,328. Moreover, National Credit Union Administration requirements for business continuity planning are built into PLANet,” Antellocy added.

PLANet assists credit unions by providing prompts for vital information vendor and employee data, as well as recovery scripts for some 60 critical business processes. PLANet's recovery scripts ensure complete coverage across the enterprise, including all IT functions.

PLANet is a Web-based tool available to users authorized for access by their credit unions anywhere there is Internet availability. This eliminates the need for paper copies to be



kept on hand in the event of an emergency. Since plans are backed up daily and stored off-site, the latest version of the plan is always available at a moment's notice.

All business continuity plans built in PLANet are encrypted with 128-bit public key encryption, the most sophisticated security available. Only those with appropriate security clearance will be able to view, print or update the plan.

AFTECH, another Fiserv connection, provides a wide range of data processing systems and services, as well as Internet services, to credit unions nationwide. Headquartered in Malvern, Pa., AFTECH can be found on the Internet at www.aftech.com.

Fiserv, Inc. (Nasdaq: FISV) provides information management systems and services to the financial industry, including transaction processing, business process outsourcing and software and systems solutions. The company serves more than 16,000 clients worldwide, including banks, credit unions, financial planners and investment advisers, insurance companies and agents, self-funded employers, lenders and savings institutions. Headquartered in Brookfield, Wis., Fiserv reported \$3.4 billion in processing and services revenues for 2004. Fiserv was ranked the largest provider of information technology services to the U.S. financial services industry in the 2004 FinTech 100 survey by the *American Banker* newspaper and the Financial Insights research firm. Fiserv can be found on the Internet at www.fiserv.com.

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